

Vice President Janelle Sams-Thomas called the meeting of the board to order at 6:04 p.m. Roll call was taken with the following members present: Matt Love, Becky Adams, Sams-Thomas, Logan Redman, and Laura Hale. Absent: Jonah Kolb and Stephanie Coonce. Also present: Executive Director Bobbi Perryman, Business Manager Samantha Rusk, Children's Services Manager Corey Campbell, as well as Decennial Committee Member Jean Wallace. Absent from the Decennial Committee was Ben Barth.

The Decennial Committee on Local Government Efficiency—The second meeting opened at 6:06 and was completed at 6:21. Love's motion to approve minutes from the first meeting was approved by voice vote. The committee reviewed the revised report, including current budget appropriations and services/programs we could possibly provide, such as online registrations and room rentals and pop-up or offsite library services and programs. Added to the report was a section on our well-trained, warm, and welcoming staff, their high level of collaboration and low turnover, as well as their individual work on library projects and resulting stake in library outcomes. Also added was the analysis of library usage and door counts, resulting in reduced hours for low usage times and the resulting alleviation of staffing problems. The committee viewed charts showing costs associated with staffing, minimum wage increases, and decreases in full-time versus part-time staffers. Another chart showed the increase in patron holds and checkouts over the past three years and the resulting decrease in staff performing the same actions. An example of reducing wasted staff time by adjusting procedures for complex operations was the analysis of the steps needed to get an item shelf-ready. This was one type of savings that can result from LEAN management.

The committee agreed to the library reviewing one library process each month to ensure processes were at peak efficiency.